

Sunrise Balloon Flight over Melbourne

• 4-5 hours (approx.) •

• KEY FACTS •



1. Approximate 1 hour balloon flight over/around Melbourne (depending on the wind direction)
2. Eligible for discounted undercover parking rate at the Pullman Melbourne On the Park (parking fee at your own expense)
3. In-flight commentary provided by expert pilots
4. Participation in the inflation and deflation process
5. Complete flight and ground insurance
6. Launch and landing government fees in and around the city
7. A flight certificate and postcard
8. Complimentary pickup from selected Melbourne hotels included before departure time. Must be pre-booked. No drop-offs after tour finishes.



1. Drop-off services back to hotel. Tour ended at Pullman Melbourne On the Park, and please make your own way back to hotel.
2. Food & beverages not listed as Inclusions
3. Souvenirs, Professional photos
4. Travel Insurance

Departure point

- Departs: daily, all year round
Tour does not run on Christmas Day (25 December)
- Departure Point: Pullman Melbourne On the Park (Address: 192 Wellington Parade, East Melbourne VIC 3002)
- Departure Time: 1.5 hours before sunrise
Time to be advised the night prior to departure. Usually between 04:00 and 05:00 depending on the season.
Complimentary pickup from selected CBD hotels included before departure time. Must be pre-booked
- Arrives back at approximately 10:00-11:00 (Winter)/ 09:00-10:00 (Summer)

How to get there

- Complimentary pickup from selected CBD hotels included before departure time. Please indicate your choice at the point of booking - the most convenient pick-up location and time will be advised in your booking confirmation. No hotel drop-offs after the tour. Please make your own way back to hotel.

- By Car
If driving, you can park underneath the Pullman Melbourne On the Park for a discounted rate of \$10 up until 11am each morning.

Operating hours

Christmas Day (25 December)	Closed
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Reconfirmation requirements

It is the passenger's responsibility to re-confirm on the night before travel between 18:00 - 19:00. Failure to do so may result in miscommunication and failure to fly, forfeiting your booking altogether. Please adjust your travel plan according to the details given by The Service Provider at time of reconfirming.

Check-in requirements

Please arrive 10 minutes prior to the pick-up time at your booked pick up location. There might be 5-10 minutes delay depends on the traffic on the day. If you think the coach is late or you are not being picked up, please call The Service Provider and quote your confirmation number to double check.

What to bring/wear

- Wear clothes suitable for hiking. It is an active morning in the outdoors, so do wear clothes that can get stained or dirty.
- Closed toe, sturdy shoes shoes are **COMPULSORY**. **DO NOT**

WEAR high-heeled shoes, thongs/flip flops or open-toe shoes.

- Warm socks. Your feet can get wet and cold in the early morning dew, you may like to bring a change of socks.
- Water bottle
- Hat and sunglasses (The burners radiate heat, wearing a hat is recommended)
- Layered clothing. The experience meet before sunrise so depending on the time of year and weather, it can be extremely cold. You can always take off your jumper/ jacket in the basket if you need to. Generally it will not be any colder in the air during the balloon flight than on the ground.

• Please note: The balloon burners sometimes drip water mixed with Carbon. The Service Provider will not be responsible for clothing that is stained or damaged as a result of the adventure activity.

- The minimum age to participate in this tour is 6 years old. Children between the ages of 6 and 12 years are welcome to fly accompanied by a parent or guardian.
- Personal belongings taken on board are at your own risk.
- Smoking is not permitted on vehicles or balloons.
- No flammable items or dangerous goods allowed to bring on board.
- Check with your medical practitioner if you have a pre-existing medical condition (including but not limited to pregnant) that may be affected by the physical nature of hot air ballooning. You agree to indemnify the Service Provider, its owners, officers and employees against any incident related to your health occurring during or after supply of the Services.
- Hot air ballooning is a weather dependent activity which means the flight is not guaranteed to proceed every day. You MUST check your flight details the night before your flight to find out if the flight is proceeding and the pickup time.
- Please note the exact time and flight direction will vary depending on weather conditions. The flight will either be over the city or around the surrounds of the city. It cannot be guaranteed that a flight directly over the city due to the change of wind direction
- Please refer to <https://www.globalballooning.com.au> for the latest updates.

Other info

• OVERVIEW •

Sunrise Balloon Flight over Melbourne Enjoy a truly remarkable experience of a sunrise hot air balloon flight in Melbourne - a world-class experience. There is no other major city around the world where you can traverse by hot air balloon.

It starts with an alarm; that familiar shrill that drags you from bed and dares you to meet the dawn. Today is different. Your adventure starts before the city stirs. Birdsong begins as balloons inflate and you find yourself drawn to the heat of the flame. As the earth falls away, you rise with the sun. There's no need to travel far, and no better way to see the world's most liveable city. Sail the breeze beside sparkling skyscrapers and follow the Yarra River as it unwinds through parks and gardens. For an hour, it's just you and the sky. This is what freedom feels like; you have nowhere to be but here. Melbourne is just waking up – and you've already crossed something off your bucket list.



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About the Melbourne Balloons

- A 365 degree view of Melbourne and surrounds. We cannot guarantee a flight over the city as it completely depends on the wind. You could end up flying over the city with sightseeing landmarks such as Eureka, MCG and Port Philip Bay or over the suburbs with a view of the city.
- The baskets include cushioning around the inside for comfort as well as rope handles when in the landing position.
- A safe, comfortable experience which meets the standards of CASA.
- Each basket can hold 10-12 passengers.
- Only up to 5 balloons at any one time over Melbourne
- Peace of mind that you have chosen to fly with Victoria's leading hot air ballooning operator with the most experienced pilots and ground crew in the business
- A carbon neutral flight
- Children under the age of 6 years old are unable to fly due to safety regulations.

Schedule For the Day

Reference Only. Subject to change without notice.

The entire experience lasts 4-5 hours in total so usually completed between 10:00 - 11:00.

- **Night before your flight** (anytime **after 18:00**): You **MUST** check your flight details to find out if the flight is proceeding and the meeting time. For details, please refer to your booking confirmation letter for flight confirmation procedures.
- **1.5 hours before sunrise** (time confirmed night before): Meet pilots and crew at designated time and venue; the Ballooning Company will drive all passengers to launch site
- **Launch**: Passengers can assist with the set up/ inflation of the balloon
- **Sunrise**: Fly for approximately 1 hour
- **Land**: Passengers can assist to pack up the balloon which is quite fun

• POLICY •

Cancellation Policy

- If you cancel at least 14 day(s) in advance of the scheduled departure, there is no cancellation fee. • If you cancel between 0 and 13 day(s) in advance of the scheduled departure, there is a 100 percent cancellation fee. • If no show, no refund.



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