

# Yarra Valley Wine Experience 2 Day Tour, Midweek Departure from Melbourne

• 2 Days •

## • KEY FACTS •



1. Transport by air-conditioned minivan (Departure Point – Yarra Valley)
2. 2-day guided wine tour including Wine tastings at three (3) Yarra Valley wineries
3. One (1) night accommodation – Day 1
4. One (1) lunch at Balgownie Estate or equivalent – Day 1
5. Glass of wine with lunch
6. One (1) boxed breakfast – Day 2
7. Entry/Admission – Steels Gate Wines
8. Entry/Admission – Balgownie Estate Vineyard Resort & Spa
9. Entry/Admission – Yering Farm Wines
10. Entry/Admission – Domaine Chandon Winery (Not included in the itinerary at this stage until further notice)
11. Multi language Audio Guide includes Cantonese, Mandarin and Japanese.



1. Transport from/to hotels
2. Food & beverages not listed as Inclusions
3. Souvenirs
4. Travel Insurance
5. Dinner – Day 1
6. Lunch – Day 2
7. Spa treatments

## Departure point

- Departs: Sundays, Mondays, Tuesdays, Wednesdays, Thursdays  
Tour does not run on Christmas Eve (24 December), Christmas Day (25 December), Boxing Day (26 December), New Year Eve (31 December) and New Year's Day (01 January)
- Departure Point: Depending on your booked Schedule.
- Departure Time: Depending on your booked Schedule.  
Time to be advised the night prior to departure. Departure time usually between 09:00 and 09:45 depending on the season. Must be pre-booked.
- Arrives back at approximately 17:00 (Day 2)

## How to get there

- Please make your own way to the meeting point selected at time of booking on the travel date.
- Please check the Public Transport Victoria timetables (<https://www.ptv.vic.gov.au/>) for more details to plan your trip.
- If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in.

## Reconfirmation requirements

Please be advised you are required to contact The Service Provider 48 hours prior to the travel date during business hours to reconfirm your booking, pick up location and time, and departure time with your confirmation number. Please adjust your travel plan according to the details given by The Service Provider at time of reconfirming.

## Check-in requirements

Please ensure you arrive at the meeting point / departure point 15 minutes before your scheduled departure time to allow enough time to check in. Regrettably, failure to arrive before this time will most likely be classified as no-show and result in forfeiting the booking and it cannot be refunded or transferred.

If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in

## What to bring/wear

- Appropriate state identification
- Small overnight bag with personal towel & toiletries. No toothbrush, toothpaste, or slippers

provided

- Appropriate clothing for all weather conditions, eg. jacket for cooler months.
- Comfortable enclosed walking shoes
- Protective clothing, hat, sunscreen lotion, and sunglasses
- Water bottle, Snacks
- Umbrella / raincoat if rains
- Insect repellent
- Camera
- Money / credit card for optional purchases

## Other info

### [ Important Post-Covid Service Information ]

Tours are back up and running with a few changes to ensure everyone is safe. Please note some additional details regarding your up and coming wine tour.

- With this in mind the tours departure will be dependent on customers confirmation of good health and any reports of recent travel or recent concerning contact.

- Driver will complete a questionnaire with each individual passenger at boarding prior to the departure of our wine tour.

- Driver will also take a non-contact temperature check.

- If driver feels a passenger is an unacceptable risk, touring will be declined, service providers are not obliged to refund or shift bookings to alternative dates should this be the case.

- Please Note: All touring is based on workplace health and safety regulations and current COVID-19 regulations.

- Service providers are under strict instructions and policy guidelines to preventing risk associated with potential exposure to COVID-19.

- Service providers must ensure passengers do not travel if they show any of the COVID-19 symptoms or have been in contact with COVID-19.

- Service providers respectfully request all passengers follow current COVID-19 hygiene practices and those implemented by our staff and venues.

- Please ensure you check the COVID-19 update page

<https://www.austwinetourco.com.au/covid-update/> before booking.

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#### • Tour

– Only space for 1 small overnight bag per guest. Suitcase and large bags to remain in Melbourne.

- Guests arriving with luggage exceeding the advised requirements will be denied travel and forfeit the fare.

- Vegetarian option is available daily, for other special dietary needs please advise at time of booking.

– Not wheelchair accessible.

– This tour operates with a maximum of 24 passengers.

– The exact itinerary, venues and timing are subject to change without notice.

– Service animals allowed.

– This tour operates regardless of weather conditions.

– Tours will leave according to times stated on itineraries and will not wait for "latecomers".

– The service provider accepts no responsibility for passengers failing to be at designated pick up points at designated times, no refund is provided for passengers failing to meet our tour at designated times.

– The service provider accepts no responsibility is taken for passengers leaving pick up locations if vehicles are not present at the scheduled departure time.

– The service provider accepts no responsibility for passengers missing tour if pick up location is changed and service provider are not advised.

– The service provider accepts no responsibility for lost or stolen property.

– Passengers must be able to prove age over 18 years for consumption of alcohol at wineries.

– The service provider reserves the right to alter any part of the itinerary without notice.

– The service provider reserves the right to use alternate vehicles and operators.

– The service provider is not obliged to refund the price of cancelled bookings.

– Smoking is not permitted on vehicles or inside winery buildings.

#### • Child Policy

– Children are aged between 5-15 years inclusive.

– Children must be accompanied by an adult; 1 child to every 2 adults.

– Minimum age for this tour is 5 years; prior to boarding, a consent form must be signed by the parent or guardian of any child between the ages of 5 and 10 to confirm the child's age.

– Minimum age to drink alcohol is 18 years.

– The service provider's AWTC departures are based on age policy for all bookings with children. Failure to meet these requirements will result in a forfeit of touring and no refund will be provided to participants for this dated service.

#### • General

– Persons causing a nuisance to other passengers may be removed from the vehicle.

– Uncontrollable and disruptive drunken behaviour will not be tolerated.

– Wineries reserve the right to refuse service & entry.

- Disruptive persons will not be allowed on the bus.
- No alcohol or food is allowed on vehicles.
- No BYO food or drink is allowed in the wineries.
- Wineries do not have BYO license therefore do not bring own alcohol for consumption.
- Individuals are responsible for any damage inflicted on vehicles or at wineries.

• **OVERVIEW** •

**Yarra Valley Wine Experience 2 Day  
Tour, Midweek Departure from  
Melbourne**

Ideal for a romantic getaway, quick city escape, relaxing time out. Learn about Victoria's premium wines from knowledgeable guide with visits to three wineries. Between tastings on the both days, take advantage of ample free time to enjoy luxurious amenities at resort.



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## Day 1 Yarra Valley Luxury Overnight Touring - Day 1

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### Yarra Valley Luxury Overnight Touring

Great value daily Yarra Valley tours are a fantastic way to explore and dabble with some of the amazing food and wine product region has to offer in a fun and social atmosphere. These tours have traditionally only been run as a single day trip from Melbourne, but now have created a option that allows guests to further indulge senses in the food, wine and wellbeing at the Yarra Valley's premier Vineyard Spa Resort – Balgownie Estate.

### Departure Point & Time

Reference Only. Subject to change without notice.

Time	Location
09:00	Radisson Flagstaff Hotel, 380 William Street, Melbourne VIC 3000 (wait at front)
09:20	Holiday Inn Melbourne on Flinders Lane, 575 Flinders Lane, Melbourne VIC 3000 (wait at front)
09:25	Immigration Museum 400 Flinders St (Cnr Market St), Melbourne VIC 3000, Australia (wait at front)
09:35	QV Melbourne 210 Lonsdale St, Melbourne VIC 3000, Australia (wait at front)
09:40	Grand Hyatt Russell St Entrance, Melbourne VIC 3000, Australia (wait at front)
09:45	Her Majesty's Theatre, 219 Exhibition Street, Melbourne VIC 3000, Australia (wait at front)

### Itinerary – Day 1

Reference Only. Subject to change without notice.

Choose from 6 central meeting points departing between 09:00–09:45. After an approx. 1 hour transfer to Yarra Valley arrive at a premium cellar door to enjoy the first tasting.

The first stop is Steels Gate Wines cellar door. This winery is situated in a picturesque hillside setting at Dixons Creek. Their range of wines are all estate grown and estate made offering finesse and exceptional flavour. Tour guide will present an entertaining wine tutorial.

Learn how to swirl, sniff, slurp and then enjoy an extensive cellar door tasting at a unique Yarra Valley cellar door. The next destination today is the amazing Balgownie Estate. Tucked away just off the Melba Hwy, Balgownie is a real gem. With spectacular views and a great display on the history of winemaking, this place has a lot to offer.

Then move into Balgownie Eatery for a delicious 1 course lunch that includes a glass of wine and tea or coffee. After lunch say goodbye to touring companions for today and make way to reception to check in for a relaxing overnight stay in a Spa Suite at Balgownie Estate Vineyard Resort and Spa. There are many activities to enjoy in the afternoon from complimentary access to the Health Club (experience pool, steam room and gym equipment). Or why not book in at the Natskin Spa Retreat (own expense). Then head to Balgownie Eatery for dinner (own expense).

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## Day 2 Yarra Valley Luxury Overnight Touring - Day 2

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### Itinerary – Day 2

Reference Only. Subject to change without notice.

Enjoy a delicious boxed breakfast delivered to your door. Then the rest of the morning is free time to explore and enjoy the resort.

At 13:15 please make your way into the Eatery to meet driver guide after lunch (lunch at own expense).

This afternoon take in the sights of Yering Farm, a converted old hay shed situated at the top of the hill overlooking stunning views.

The last stop is the home of French Champagne company Moët & Chandon's Australian production house Domain Chandon. Enjoy a guided tour through the winery that shows how the wine is made followed by a relaxing glass of Australia's best bubbly and view. (**Domain Chandon is included in the itinerary at this stage until further notice.**)

Tour return time will be between 16:30–17:00 depending on traffic conditions.

• POLICY •

### Cancellation Policy

All sales are final and incur 100% cancellation penalties.



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