

# Yarra Valley Wine Experience Full Day Tour, Depart from Melbourne

• 8 hours (approx.) •

## • KEY FACTS •



1. Transport by air-conditioned mini bus (Departure Point—Yarra Valley)
2. Wine tastings at three (3) Yarra Valley wineries
3. Lunch at Balgownie Estate or equivalent
4. Glass of wine and tea or coffee with lunch
5. Multilanguage audio guide (Chinese and Japanese)
6. Entry/Admission—Steels Gate Wines
7. Entry/Admission—Balgownie Estate
8. Entry/Admission—Yering Farm Wines
9. Entry/Admission—Domaine Chandon Winery (Not included in the itinerary at this stage until further notice)



1. Transport from/to hotels
2. Food & beverages not listed as Inclusions
3. Souvenirs
4. Travel Insurance

## Departure point

- Departure days are operating on reduced days. Please advise your preferred travel date when make booking and we will check for you.  
Tour does not run on Christmas Day (25 December), Boxing Day (26 December)
- Departure Point: Depending on your booked Schedule.
- Departure Time: Depending on your booked Schedule.  
Time to be advised the night prior to departure. Departure time usually between 09:00 and 09:45 depending on the season. Must be pre-booked.
- Arrives back at approximately 17:00

## How to get there

- Please make your own way to the meeting point selected at time of booking on the travel date.
- Please check the Public Transport Victoria timetables (<https://www.ptv.vic.gov.au/>) for more details to plan your trip.
- If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in.

## Reconfirmation requirements

Please be advised you are required to contact The Service Provider 48 hours prior to the travel date during business hours to reconfirm your booking, pick up location and time, and departure time with your confirmation number. Please adjust your travel plan according to the details given by The Service Provider at time of reconfirming.

## Check-in requirements

Please ensure you arrive at the meeting point /departure point 15 minutes before your scheduled departure time to allow enough time to check in. Regrettably, failure to arrive before this time will most likely be classified as no-show and result in forfeiting the booking and it cannot be refunded or transferred.

If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in

## What to bring/wear

- Appropriate state identification
- Appropriate clothing for all weather conditions, eg. jacket for cooler months.
- Comfortable enclosed walking shoes
- Protective clothing, hat, sunscreen lotion, and sunglasses
- Water bottle, Snacks
- Umbrella / raincoat if rains

## Other info

- Insect repellent
- Camera
- Money / credit card for optional purchases

### [ Important Post-Covid Service Information ]

Tours are back up and running with a few changes to ensure everyone is safe. Please note some additional details regarding your up and coming wine tour.

- With this in mind the tours departure will be dependent on customers confirmation of good health and any reports of recent travel or recent concerning contact.
- Driver will complete a questionnaire with each individual passenger at boarding prior to the departure of our wine tour.
- Driver will also take a non-contact temperature check.
- If driver feels a passenger is an unacceptable risk, touring will be declined, service providers are not obliged to refund or shift bookings to alternative dates should this be the case.
- Please Note: All touring is based on workplace health and safety regulations and current COVID-19 regulations.
- Service providers are under strict instructions and policy guidelines to preventing risk associated with potential exposure to COVID-19.
- Service providers must ensure passengers do not travel if they show any of the COVID-19 symptoms or have been in contact with COVID-19.
- Service providers respectfully request all passengers follow current COVID-19 hygiene practices and those implemented by our staff and venues.
- Please ensure you check the COVID-19 update page  
<https://www.austwinetourco.com.au/covid-update/> before booking.

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### ● Tour

- Vegetarian option is available daily, for other special dietary needs please advise at time of booking.
- Not wheelchair accessible.
- This tour operates with a maximum of 24 passengers, and the maximum number of people per one booking is 8; it cannot be guaranteed that groups larger than 8 will be accommodated on the same vehicle.
- The exact itinerary, venues and timing are subject to change without notice.
- Service animals allowed.
- This tour operates regardless of weather conditions.
- Tours will leave according to times stated on itineraries and will not wait for "latecomers".
- The service provider accepts no responsibility for passengers failing to be at designated pick up points at designated times, no refund is provided for passengers failing to meet the tour at designated times.
- The service provider accepts no responsibility for passengers missing tour if pick up location is changed and service provider are not advised.
- The service provider accepts no responsibility for lost or stolen property.
- Passengers must be able to prove age over 18 years for consumption of alcohol at wineries.
- The service provider reserves the right to alter any part of the itinerary without notice.
- The service provider reserves the right to use alternate vehicles and operators.
- Smoking is not permitted on vehicles or inside winery buildings.
- Please bring a refillable bottle of water as drinking water throughout the day is strongly encouraged.

### ● Child Policy

- Children are aged between 5-15 years inclusive.
- Children must be accompanied by an adult; 1 child to every 2 adults.
- Minimum age for this tour is 5 years; prior to boarding, a consent form must be signed by the parent or guardian of any child between the ages of 5 and 10 to confirm the child's age.
- Minimum age to drink alcohol is 18 years.
- The service provider's AWTC departures are based on age policy for all bookings with children. Failure to meet these requirements will result in a forfeit of touring and no refund will be provided to participants for this dated service.

### ● General

- Persons causing a nuisance to other passengers may be removed from the vehicle.
- Uncontrollable and disruptive drunken behaviour will not be tolerated.
- Wineries reserve the right to refuse service & entry.
- No alcohol or food is allowed on vehicles.
- No BYO food or drink is allowed in the wineries.
- Individuals are responsible for any damage inflicted on vehicles or at wineries.

## Yarra Valley Wine Experience Full Day Tour, Depart from Melbourne

Discover Victoria's Yarra Valley wine region on this day trip from Melbourne. With an expert guide to act as wine tutor, visit three of the area's best-known wineries: Steels Gate Winery, Balgownie Estate and Yering Farm. During series of wine tastings and an included vineyard lunch, will find out why the Yarra Valley is one of Australia's favourite wine regions, loved for its picturesque scenery.



# Yarra Valley Wine Experience Full Day Tour: Depart from Melbourne

## Yarra Valley Wine Experience

Departing every day from Melbourne, this Yarra Valley Wine tours promise an entertaining, sociable and educational day out. With the help of the expert guides, will discover the richness of the Yarra Valley's thriving wine industry.

Tour takes place in the luxurious, comfortable, air conditioned bus, and although numbers are limited to 24, the typical tour size is 12-20.

## Itinerary

Reference Only. Subject to change without notice.

- **Departure (09:00— 09:45):** enjoy around 1 hour journey to the Yarra Valley.
- **Steels Gate Wines (11:00):** Steels Gate is a boutique winery situated in a picturesque hillside setting at Dixons Creek. Their range of wines are all estate grown and estate made offering finesse and exceptional flavour. Enjoy the relaxed atmosphere which makes this the perfect place to experience delicious wines while absorbing the serenity of the Yarra Valley.
- **Balgownie Estate (12:00):** Balgownie is one of the Yarra Valley's jewels, a stylish winery featuring great views, with an excellent restaurant where have lunch with a glass of the Estate's wine. And, of course, there are more great wines to taste at the Balgownie cellar door.
- **Yering Farm (13:30):** Yering Farm is one of the Yarra Valleys most charming boutique wineries. It has stunning views, and a delightful sense of heritage. At the Yering Farm cellar door will experience traditionally-made wines, and see the antique copper wine-making equipment used by the Yarra Valley's pioneer vignerons.
- **Domaine Chandon (14:15):** How better to finish the day than with a visit to French champagne company Moët & Chandon's Australian production house. **(Not included in the itinerary at this stage until further notice)**
- **Return (15:30— 17:00):** Depart the Yarra Valley for Melbourne.

## Departure Point & Time

Reference Only. Subject to change without notice.

Time	Location
09:00	Radisson Flagstaff Hotel (Address: 380 William Street, Melbourne VIC 3000) (wait at front)
09:20	Holiday Inn Melbourne on Flinders Lane (Address: 575 Flinders Lane, Melbourne VIC 3000) (wait at front)
09:25	Immigration Museum (Address: 400 Flinders St (Cnr Market St), Melbourne VIC 3000, Australia) (wait at front)
09:35	QV Melbourne (Address: 210 Lonsdale St, Melbourne VIC 3000, Australia) (wait at front)
09:40	Grand Hyatt (Address: Russell St Entrance, Melbourne VIC 3000, Australia) (wait at front)
09:45	Her Majesty's Theatre (Address: 219 Exhibition Street, Melbourne VIC 3000, Australia) (wait at front)

## • POLICY •

## Cancellation Policy

- If you cancel at least 21 day(s) in advance of the scheduled departure, there is no cancellation fee.
- If you cancel between 0 and 20 day(s) in advance of the scheduled departure, there is a 100 percent cancellation fee.
- If no show, no refund.



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