

Sydney Hunter Valley 60 Minutes Sunrise Hot Air Balloon Flight with Champagne Breakfast Package

- approx. 4 hours with 45-60 minutes flight time •

• KEY FACTS •



1. 45-60 minutes (approx.) Sunrise Balloon Flight
2. Tea and coffee at meeting point
3. Champagne Celebration and Sparkling wine tasting
4. Delicious Gourmet Breakfast
5. Levy
6. Pre-flight briefing
7. Travelling to and from the launch and landing sites
8. Transfer from/to selected Hunter Valley hotels (within 10km from meeting point)



1. Transport from/to hotels outside 10km from meeting point
2. Food & beverages not listed as Inclusions
3. Souvenirs
4. Travel Insurance
5. Any optional extra items (including but not limited to photo packages) that are not included in the standard admission. All optional extra items are at own expense.

Departure point

- Departs: daily, all year round
Tour does not run on Christmas Day (25 December), Boxing Day (26 December), New Year's Day (01 January)
- Departure Point: Peterson House Winery (Address: Broke Rd & Wine Country Drive, Pokolbin NSW 2320)
- Departure Time: Time to be advised the night prior to departure. Usually between 04:00 and 05:00 depending on the season.
Complementary transfer from/to selected Hunter Valley hotels included before departure time. Must be pre-booked.
- Arrives back at approximately 4 hours later

How to get there

- By Hotel Transfers
Complimentary transfer from/to selected Hunter Valley hotels included. Please indicate the name of your hotel at the point of booking - the most convenient pick-up location and time will be advised in your booking confirmation.
- By Car
Peterson House Winery is located approximately 174km north of Sydney Airport, takes about 2.5 hours; approximately 64km west of Newcastle Airport, takes about 1 hour.

- Free Onsite parking available
- By Public Transport
Unfortunately there is no direct public transport available. Most visitors drive or arrive on a coach tour.

Operating hours

Christmas Day (25 December)	Closed
Boxing Day (26 December)	Closed
New Year's Day (01 January)	Closed

Reconfirmation requirements

[By Hotel Transfer]
No need to reconfirm your booking if you have booked the pick up service. The balloon company will contact you to reconfirm all booking details the night before the flight.

[Make your own way]

If you are going to meet the team at the departure point, please follow the following procedures to reconfirm your flight details:

- Phone-in Number: 02 4990 9242 then follow the prompts to listen to the Hunter Valley message (Option 2).

- Phone-in Time: 18:00 in the evening prior to the confirmed flight.
- This is the automated phone-in line. In this message the balloon company will confirm if the weather forecast is suitable for the flight to proceed and passengers' exact meeting time.
- Meeting Place: Peterson's Champagne House (Address: Corner of Broke Road and Wine Country Drive, Pokolbin, Hunter Valley)
- Meeting Time: to be advised in the evening before the confirmed flight, only available when you call the phone-in number.

Check-in requirements

- By Hotel Transfer

Please arrive 10 minutes prior to the pick-up time at your booked pick up location. There might be 5-10 minutes delay depends on the traffic on the day. If you think the coach is late or you are not being picked up, please call The Service Provider and quote your confirmation number to double check.

- Make your own way

Please ensure you arrive at the meeting point /departure point 15 minutes before your scheduled departure time to allow enough time to check in. Regrettably, failure to arrive before this time will most likely be classified as no-show and result in forfeiting the booking and it cannot be refunded or transferred.

If you are not familiar with the area or travelling on a weekend or local public holidays / school holidays, please make sure you've checked your timetable or driving route beforehand, and allow extra travelling time for unexpected delays to ensure you do not miss your check in

What to bring/wear

- Appropriate clothing for all weather conditions, eg. jacket for cooler months, preferably waterproof as there may be dew on the ground in the early mornings. Dress for early morning temperatures. White clothing not recommended.
- Comfortable enclosed walking shoes, preferably waterproof as there may be dew on the ground in the early mornings.
- Protective clothing, hat, sunscreen lotion, and sunglasses
- Water bottle, Snacks
- Camera
- Money/credit card for optional purchases

Other info

【Important Post-Covid Service Information】

- Should you feel unwell in the days before your flight please call 02 49909242 to postpone your flight.
- Should you feel unwell on the morning of your flight, please do not arrive for your flight. You MUST call the Duty Pilot to advise that you will not be able to arrive for your flight. The Duty Pilot's contact number will be provided to you the afternoon before your flight by text message and/or email. You will also need to provide a Doctor Certificate to advise that you are unfit to fly. Failure to advise cancellation and supply doctor certificate will result in the cancellation of your ticket and you will not be able to rebook.
- You will receive your flight check-in link the afternoon prior to your flight. Each member of your flight party will need to follow this link and complete the check-in process prior to arriving for your flight.
- Your temperature will be taken upon arrival. Should your temperature be 38.0 or higher you will not be able to undertake your flight but will be able to reschedule for a later date.
- Masks will be made available for you. You may be asked to wear a mask and/or gloves throughout the morning, including during the bus transfers and /or balloon flight or interactions with other passengers or staff.
- Please be aware that for safety reasons, hand sanitizer is not able to be carried onboard the balloon as it is classed as a flammable liquid.
- The Service Provider will not be able to provide assistance to passengers accessing and disembarking the basket so please consider postponing your flight if you feel you will need assistance in accessing or disembarking that the basket.
- Card payment only for purchase of souvenirs, where possible.

- Local Contact

The experience schedule is subject to ongoing change. Details are confirmed with guests via mobile phones that operate within Australia's domestic telecommunications network. This is also a weather dependent activity and it may be put on hold due to bad weather or other unexpected delays at very last minute.

Your accurate Australia local mobile telephone contact numbers are essential so you can be reached with such changes in a timely manner to minimize any inconveniences may have caused. If you do not have one at time of booking, please update us with your Australia local mobile number as soon as it's available.

- Tour Duration

The balloon ride itself is usually 50 – 60 minutes in duration. The total time you are with the tour on the morning of your flight is approximately 4 hours. This includes a flight briefing from your pilot, completing some paperwork, travelling to and from the launch and landing sites and the champagne celebration and/or breakfast afterwards.

- **Child Policy**

Children need to be aged 7 years or older and accompanied by an adult to fly. They will also need to be at least 120cm tall so they can see over the top of the basket. Please also keep in mind that the burner noise can be a bit frightening to young children.

- **Fitness**

Reasonably fit and healthy with no significant knee, hip or back problems, no recent surgeries, broken bones or existing conditions that may make a balloon landing uncomfortable for you, and you are not currently pregnant, then you should be fit to fly. You will be required to climb into the balloon basket using the foot holds cut in to the side of the basket, stand for one hour and, in the instance of a bumpy landing, absorb a small impact which is similar on your joints to that of jumping off a low chair. You will also need to be able to hold on to the safety handles when the balloon is landing.

At the time of booking, you will be asked to confirm that all members of your party are fit & well with:

- No significant knee problems,
- No significant hip problems,
- No significant back or neck problems,
- No recent surgeries or broken bones,
- No other existing conditions that would preclude them from following the pilots instructions; Assuming the landing positions with knees bent when instructed to do so, Absorbing a small bump when the ballooning is landing or would prevent them from holding on to the safety handles when the balloon is landing.
- Are able to stand for one hour unassisted,
- Do not weigh more than 140kg individually and children do not weigh more than 50kg individually,
- Are not currently pregnant.

Check with your medical practitioner if you have a pre-existing medical condition that may be affected by the physical nature of hot air ballooning. Please be advised you will be asked to sign a health statement and waiver at the meeting point prior to your flight. You agree to indemnify The Balloon Company, it's owners, officers and employees against any incident related to your health occurring during or after the supply of the Services. The Service Provider does not fly pregnant ladies, the disabled, or people recovering from major operations.

- **Personal Belongings**

Personal belongings taken on board at the passenger's own risk. Ballooning is an outdoor adventure activity, and the Service Provider cannot be held liable for damage to any clothing and/ or other personal property.

- **Weather, Mechanical, Staffing & Other Safety Conditions**

If the Service Provider considers, in its sole discretion, that weather conditions are unsuitable or unsafe to proceed, it may cancel a scheduled Flight at any time prior to launch. The Service Provider may also, in its sole discretion, cancel a scheduled Flight due to lack of staff, mechanical issues, less than minimum Flight numbers being achieved or the existence of any other condition which may pose a risk to safety. In the unfortunate event that a flight is cancelled by unsuitable weather you have plenty of time to reschedule but do note that bookings are non-refundable. Rescheduling is subject to Flight availability and must be taken within the original validity period of the Ticket or Voucher.

The Service Provider will not be liable for any direct or indirect costs incurred by the Customer or any Passenger in relation to the cancellation or termination of a Flight, including any travel, accommodation or other expenses incurred by any Customer or Passenger or the inability of the Passenger to book a suitable replacement Flight. We recommend that each Passenger take out suitable travel insurance to cover the risk of cancellation.

• OVERVIEW •

Sydney Hunter Valley 60 Minutes Sunrise Hot Air Balloon Flight with Champagne Breakfast Package

Hunter Valley balloon flights begin at sunrise and take in views of the picturesque wine regions of Pokolbin, Lovedale, Rothbury or Broke. Balloon flights last approximately one hour and are followed by a delicious gourmet breakfast and champagne celebration at the famous Peterson House winery and Restaurant.



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Highlight

- Begin your morning with tea, coffee and biscuits at the pre-flight passenger briefing.
- Transport to and from the chosen launch and landing locations.
- The opportunity to assist with the inflation and deflation of the balloons (optional).
- A 50-60 minute flight above the vineyards.
- Finishing with a gourmet breakfast and champagne celebration at Peterson's House.

Meeting at the renowned Peterson House Winery in Pokolbin, the Hunter Valley sunrise balloon flights take in spectacular views of the lower Hunter Valley wine regions including Pokolbin, Lovedale, Broke and Rothbury. A sunrise balloon flight over the Hunter Valley is sure to impress with views of endless vineyards, picturesque farmland, mountain ranges and national parks all on display.

ARRIVAL

Your pilots and crew will be on hand to welcome you when you arrive at Peterson's Champagne House at the designated time. Enjoy a tea or coffee as you sign-in and make your breakfast order. See how the pilot checks the morning's local winds conditions in readiness for your flight and listen while he or she gives you a short flight briefing.

LAUNCH SITE

Your Hunter Valley ballooning adventure begins with a short drive to your launch site. This is determined by your pilot and depends on the wind direction on the morning. They have over a dozen launch sites to choose from in the lower Hunter Valley. This is a great opportunity to get to know your flight team and ask them any questions you may have.

PRE-FLIGHT

It only takes around 20-25 minutes for your balloon to be inflated and standing upright ready for boarding. You are welcome to help with the setup of the balloon or simply stand back and take photos as your aircraft takes shape and comes to life.

THE FLIGHT

As the sun rises you will ascend into the sky in your colourful balloon. Your balloon will float gently along the breeze; in your basket you will feel completely secure with virtually no sensation of movement. During your flight you may find yourself drifting just above the treetops then, moments later, effortlessly ascending to heights of 2000 feet or more. Make sure you have your camera ready to capture views of the Hunter Valley from a perspective like no other.

BREAKFAST

After landing you will pack the balloon away and then it's back to Peterson House where the excitement of the morning continues over a gourmet champagne breakfast on the deck of Restaurant Cuvee overlooking the vines. Relax and enjoy a glass of champagne with your fellow passengers and your pilot as you celebrate your exhilarating morning.

Cancellation Policy

All sales are final and incur 100% cancellation penalties.



Australia +61(0)2 9660 8881

enjoyaus

 enjoyauscn  Enjoyaus 享樂澳洲遊

E web@enjoyaus.com